

## Adio Air Bluetooth MIDI Q&A

Q. Can I change the display name of the devices connected by Bluetooth MIDI?

A. No, this is not possible with the Adio Air GT/BS.

Q. Can I send and receive Program Change or Control Change with Bluetooth MIDI?

A. No, this is not possible. The Adio Air GT/BS transmits and receives only System Exclusive messages.

Q. What is the range of the Bluetooth MIDI?

A. It's about 5 metres. (Varies by environment.)

### Q&A (iOS)

Q. Can I connect to an iPhone/iPad by Bluetooth MIDI?

A. Yes, provided you have iOS8 and later and is compatible with Bluetooth LE.

Q. The Bluetooth MIDI device is not displayed on the BLUETOOTH MIDI DEVICES screen of Tone Room.

A.

- Please check the compatibility.
- Make sure that the Bluetooth MIDI device is turned on.
- Please check if the Bluetooth MIDI device is connected to another device or not. If the Bluetooth MIDI LED of Adio Air GT / BS is lit, then it cannot be used since it's already connected to another device.
- The Bluetooth item in the "Settings" menu will not be displayed until you pair a Bluetooth MIDI device. Please confirm this on the BLUETOOTH MIDI DEVICES screen of Tone Room.

Q. I can't connect the Bluetooth MIDI devices even though it appears on BLUETOOTH MIDI DEVICES screen of Tone Room.

A. Tap the "Settings" app and select "Bluetooth".

If the Bluetooth MIDI devices is on the list, tap the "i" button, and the select "Forget This Device". Please try connecting again using Tone Room.

Q. Do I have to connect Bluetooth MIDI device to an iPhone/iPad every time when it is turned on?

A. Yes, iOS requires this for now.

Q. Can I connect multiple Bluetooth MIDI devices to an iPhone/iPad?

A. Yes, you can. However, it is not possible to handle multiple devices simultaneously in Tone Room.

### Q&A (Android)

Q. Can I connect to an Android by Bluetooth MIDI?

A. Yes, provided the OS is Android 6.0.1 or later and your device is compatible with Bluetooth LE. However, since each manufacturer has customized Android devices, it is not always possible to use Bluetooth MIDI even if the above conditions are met.

- Q. The Bluetooth MIDI device is not displayed on the Bluetooth MIDI Devices screen of Tone Room.
- A.
- Make sure "Location" is on. In order to scan Bluetooth LE devices on Android it is necessary to turn on "Location".
  - Please check the compatibility.
  - Make sure that the Bluetooth MIDI device is turned on.
  - Please check if the Bluetooth MIDI device is connected to another device or not. If the Bluetooth MIDI LED of Adio Air GT / BS is lit, then it cannot be used since it's already connected to another device.
- Q. I can't connect the Bluetooth MIDI devices even though it appears on the list on my Android device.
- A. You cannot connect Bluetooth MIDI devices with "Settings" application. Please connect from within Tone Room. If the connection from the Tone Room does not work, open "Settings" menu and select "Bluetooth". If the Bluetooth MIDI device is displayed in the list, tap Settings (gear symbol) on the right and tap "FORGET". Please try connecting again using Tone Room.
- Q. Do I have to connect Bluetooth MIDI device to an Android device every time when it is turned on?
- A. Yes, Android requires this for now.
- Q. Can I connect multiple Bluetooth MIDI devices to an Android device?
- A. Yes, you can. However, it is not possible to handle multiple devices simultaneously in Tone Room.

### **Q&A (Mac)**

- Q. Can I connect to a Mac by Bluetooth MIDI?
- A. Yes, provided you have Mac OSX 10.10 Yosemite or later and is compatible with Bluetooth LE, it can be connected without installing an additional driver.
- Q. I can't find the Bluetooth devices on the Bluetooth MIDI list on my Mac.
- A.
- Please check the compatibility.
  - Make sure that the Bluetooth MIDI device is turned on.
  - Please check if the Bluetooth MIDI device is connected to another device or not. If the Bluetooth MIDI LED of Adio Air GT / BS is lit, then it cannot be used since it's already connected to another device.
- Q. I can't connect the Bluetooth MIDI device even though it appears on the Bluetooth MIDI list on my Mac.
- A. Open "System Preferences" window and select "Bluetooth". If the Adio Air GT/BS is on the "Device" list, delete it from the list. Then try connecting the Bluetooth MIDI again.

- Q. Do I have to connect Bluetooth MIDI device to a Mac every time when it is turned on?  
A. Yes, Mac OS X requires this for now.
- Q. Can I connect multiple Bluetooth MIDI devices to a Mac?  
A. Yes, you can. However, it is not possible to handle multiple devices simultaneously in Tone Room.

### **Q&A (Win)**

- Q. Can I connect to a Windows PC by Bluetooth MIDI?  
A. Yes, you can. Please install the VOX BLE-MIDI Driver.  
System requirements:  
Microsoft Windows 8.1 or later (32-bit / 64-bit)  
Bluetooth LE compatible system
- Q. Can I use the Bluetooth MIDI feature using USB Bluetooth Adaptors in the market?  
A. If it is compatible with Bluetooth LE, yes.  
However, you can only use 1 Bluetooth feature for 1 device with Windows PC. If you are using USB Bluetooth Adaptor with a PC with Bluetooth features, you must first disable the internal Bluetooth feature. Please refer to instructions of your PC and disable the internal Bluetooth feature.
- Q. Which Bluetooth Adaptors can I use?  
A. List of tested USB Adaptors  
[Windows 8.1 and Windows 10]  
SANWA MM-BTUD44  
ELECOM logitec LBT-UAN04C1BK  
PLANEX COMM. BT-Micro4  
PRINCETON PTM-UBT7  
k2w trade USB BLUETOOTH DONGLE  
Kensington Bluetooth 4.0 USB Adapter  
Panda Wireless Panda Wireless BT 4.0  
SoundBot SB340  
GHS2 BT403  
TREND NET TBW-106UB  
[Windows 10 only]  
IO DATA USB-BT40LE  
inateck BTA-BC4B6  
plugable USB-BT4LE  
IOGEAR GBU521
- Q. The Bluetooth MIDI device will be disconnected.  
A. Windows has an "Auto connect/disconnect feature for Bluetooth MIDI". When connecting Bluetooth MIDI, you must launch the MIDI application.

- Q. I installed the VOX BLE-MIDI Driver but I cannot use the Bluetooth MIDI device.
- A. Please check the following.
- Check if your PC meets the required specs. (Windows 8.1 or later, Bluetooth LE)
  - Make sure you have the latest VOX BLE-MIDI Driver installed.
  - Try removing the paired Bluetooth MIDI device and pair it again.
  - Windows has an "Auto connect/disconnect feature for Bluetooth MIDI". When connecting Bluetooth MIDI, you must launch the MIDI application.
  - If you are using USB Bluetooth Adaptor, it may not work if you install the attached driver to the USB Bluetooth Adaptor. Please uninstall the attached driver and check the connection.
  - If you are using multiple MIDI devices, sometimes the Bluetooth MIDI Device will not work. In such cases, follow the steps below to delete information on unused MIDI Devices and reinstall the VOX BLE-MIDI Driver.
  - Download and install the VOX USB-MIDI Driver from the VOX Website. Launch "Uninstall VOX USB-MIDI Device". You will see a list of MIDI Devices. Delete devices that are not being used.
- Q. I cannot use Bluetooth MIDI device with USB Bluetooth Adaptor.
- A. If you install the attached driver to the USB Bluetooth Adaptor, you will not be able to use VOX BLE-MIDI Driver. Please uninstall the Driver attached to the USB Bluetooth Adaptor and use the standard Windows driver.  
If your PC has an internal Bluetooth feature, you must first disable the internal Bluetooth feature to enable the USB Bluetooth Adaptor. Please refer to instructions of your PC and disable the internal Bluetooth feature.
- Q. Can I use multiple Bluetooth devices on one PC?
- A. Yes, you can do so by installing the VOX BLE-MIDI Driver. However, it is not possible to handle multiple devices simultaneously in Tone Room.
- Q. Can I use the same Bluetooth MIDI device across multiple applications simultaneously?
- A. No you can't.

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